Daniel Gilmartin
San Francisco, CA

Professional Experience

Staff Security Engineer, Information Security, Slack, San Francisco, CA
November 2017 – Present
- Acted as subject matter expert and technical lead for incident response on security and related matters.
- Matured Slack's Security Incident Response program and acted as consultant and resource for development of Engineering Incident Response Program.
- Designed and implemented new environment for team systems and services, including configuration, package, and secret management, logging, and identity and access management.
- Directed multiple product/technology evaluations and deployments including acting as project manager.
- Performed long-term planning functions for team evolution and continued expansion of Detection and Response Team
- Mentored junior and peer staffers on career and skills growth.
- Performed incident response training for Information Security team.
- Performed security training and presentations in international offices and represented Slack at multiple conferences domestically and internationally.
- Served as liaison with multiple departments including legal, human resources, policy, information technology, and engineering teams.
- Developed and deployed scripting and integrations to connect data sources, applications, and monitoring solutions including data manipulation and correlation.
- Acted as consultant for numerous departments ensuring compliance with policies and integration with security from initial stages.
- Performed investigations, including sensitive proceedings, for security issues, employee relations matters, executive requests, and ethics and compliance concerns.
- Served as resource for GDPR, privacy, and compliance matters as it related to Security functions, potential incidents, and projects.

Security Engineer II, Information Security, Twitter, San Francisco, CA
November 2015 – October 2017
- Acted as subject matter expert and technical lead for incident response on security and related matters.
- With team, established and built the Information Security Incident Response program and formalized internal investigation program.
- Revised corporate incident guidelines in order to provide increased accuracy, improved consistency, and more pertinent definitions for use by general security and non-security staff.
- Created response procedures, workflows, and documentation for various incident categories. Additionally developed runbooks and workflows for use in prioritization and operation of Security Operations staff.
- Directed work, mentored, and served as escalation point for tier one and tier two Security Operations staff and interns.
- Performed incident response training for Information Security team. Performed further training on investigation, software tools, and general technology matters for Security Operations staff and interns.
- Developed and deployed scripting and integrations to connect data sources, applications, and monitoring solutions including data manipulation and correlation.
- Acted as additional general security staff including performing security reviews of new products and features, developing and providing feedback on security controls, triaging and reproducing Vulnerability Reporting Program reports, directing inbound work, communication with peer and other internal teams, and maintenance and operation of security tools.
- Performed investigations as needed or requested for multiple internal and external groups.
- Served as resource for PCI matters and owner of controls for PCI, SOX, and ISO compliance.

System and Network Analyst, Facilities Technology, Montclair State University, Montclair, NJ
July 2008 – November 2015
- Served as divisional subject matter expert internally on all technology concerns and within University on Facilities Technologies.
- Managed small to medium technology projects for University Facilities, including needs analysis, product and vendor selection, vendor oversight, product implementation, departmental implementation, and workflow integration.
- Assessed, selected, deployed, and managed Facilities technology including Building Automation Systems, Fire/Life Safety Systems, CCTV, Access Control, Utility Systems, Computer Aided Facility Management, Work Order, Project Management, Timekeeping and Payroll Systems, Parking Systems, and Environmental Monitoring and Control Systems.
- Assessed and maintained PCI compliance of distributed parking system. Additionally acted as a resource for other divisions for various compliance projects.
- Performed all administration and configuration tasks for systems and hardware and directed installation and configuration of related networking hardware.
- Train end users on all Facilities applications and provide on-site and remote technical support. Additionally responsible for developing training programs, self-service materials, and 'train-the-trainer' programs for Facilities staff, contractors, and other University users.

Emergency Medical Technician II, Atlantic Ambulance, Livingston, NJ
February 2007 – October 2015
- Decision-making and presentation of command presence under extreme stress, including life-threat and time critical situations.
- Functioning effectively and appropriately in the command structure, while maintaining independent operation and timely decision making.
- Interfacing with medical and non-medical staff on multiple levels to ensure proper care and adequate communication.
- Completion and Quality Assurance of all paperwork and site record keeping, ensuring successful billing and proper continuum of care.

Education

Montclair State University, Montclair, NJ
Bachelors of Science in Information Technology, August 2011

Affiliations and Volunteerism

Member
Association for Computing Machinery (ACM)
Institute of Electrical and Electronics Engineers (IEEE)
IEEE Computer Society
League of Professional System Administrators

Coordinator/Planning Staff
Hackers On Planet Earth Conference (2014-Present)

Security/Medical Staff
Hackers On Planet Earth Conference (2004-Present)

Founding Member/Emeritus Station Manager
Radio Statler (HOPE Conference) (2008-Present)

General Volunteer, Technical Planning and Support
Interfaith Food Pantry, Morristown, NJ (1995-2016)

Emergency Medical Technician
Montclair State University EMS, Montclair, NJ (2005-2008)

Morristown Ambulance Squad, Morristown, NJ (2008-2009)

References Available Upon Request